

# Squiggle.me Website Terms and Conditions of Use

Last updated August 2021

## Who we are and how to contact us

Welcome to Squiggle.me, trading as “Squiggle”, (“Squiggle.me”, “we”, or “us”), which operates the Website located at <https://squiggle.me> (the “Website”).

The following Website Terms and Conditions of Use are a legal contract between you, an individual subscriber, customer, member, or user (“You”), and Squiggle.me regarding your use of the Website. Visitors and users of the Website are referred to individually as “User” and collectively as “Users”.

This page tells you the terms on which you may use our Website. Please read carefully before use. By using the Website, you accept the terms and agree to obey them. If you don't accept them, please don't use the Website.

To contact us, please email [hello@Squiggle.me](mailto:hello@Squiggle.me) or telephone our customer service line on +44 (0)1233 659 796.

## By using our Website you accept these terms

By using our Website, you confirm that you accept these terms of use and that you agree to comply with them.

If you do not agree to these terms, you must not use our Website.

We recommend that you print a copy of these terms for future reference.

There are other terms that may apply to you.

These terms of use refer to the following additional Conditions of Use, which also apply to your use of our Website:

- Our **Privacy Policy** which governs how we may use your personal information.
- Our **Cookie Policy** which sets out information about the cookies on our Website.
- If you purchase Services from us, our **Customer Terms of Use** (otherwise Terms of supply) will apply to all supply of our Services.

## We may make changes to these terms

We amend these terms from time to time. Every time you wish to use our Website, please check these terms to ensure you understand the terms that apply at that time. These terms were most recently updated in April 2020.

### **We may make changes to our Website**

We may update and change our Website from time to time to reflect changes to our Services, our users' needs and our business priorities or in order to comply with any applicable law or regulatory requirement.

### **We may suspend or withdraw our Website**

Our Website is made available free of charge. Orders for use of our Services are subject to our **Customer Terms of Use**, including the Charges referred to in these and referred to above.

We do not guarantee that our Website, or any content on it, will always be available or be uninterrupted. We may suspend or withdraw or restrict the availability of all or any part of our Website for business and operational reasons. We will try to give you reasonable notice of any suspension or withdrawal.

You are also responsible for ensuring that all persons who access our Website through your internet connection are aware of these terms of use and other applicable terms and conditions, and that they comply with them.

### **We may transfer this agreement to someone else**

We may transfer our rights and obligations under these terms to another organisation. We will always tell you in writing if this happens and we will ensure that the transfer will not affect your rights under the contract.

### **You must keep your account details safe**

If you choose, or you are provided with, a user identification code, password or any other piece of information as part of our security procedures, you must treat such information as confidential. You must not disclose it to any third party.

We have the right to disable any user identification code or password, whether chosen by you or allocated by us, at any time, if in our reasonable opinion you have failed to comply with any of the provisions of these terms of use.

If you know or suspect that anyone other than you knows your user identification code or password, you must promptly notify us at [hello@squiggle.me](mailto:hello@squiggle.me).

### **How you may use material on our Website**

We are the owner or the licensee of all intellectual property rights in our Website, and in the material published on it. Those works are protected by copyright laws and treaties around the world. All such rights are reserved.

You may print off one copy, and may download extracts, of any page(s) from our Website for your personal use and you may draw the attention of others within your organisation to content posted on our Website.

You must not modify the paper or digital copies of any materials you have printed off or downloaded in any way, and you must not use any illustrations, photographs, video or audio sequences or any graphics separately from any accompanying text.

Our status (and that of any identified contributors) as the authors of content on our Website must always be acknowledged.

You must not use any part of the content on our Website for commercial purposes without obtaining a licence to do so from us or our licensors.

If you print off, copy or download any part of our Website in breach of these terms of use, your right to use our Website will cease immediately and you must, at our option, return or destroy any copies of the materials you have made.

You have permission for temporary, non-exclusive use of the Website, but we can withdraw or change our service at any time without telling you and without being legally responsible to you. We can also allow anyone else to use the Website and the documents that we make available on the Website.

You are not allowed to copy, modify, duplicate, create derivative works from, frame, mirror, republish, download, display, transmit, or distribute all or any part of the Website or the Website software. Nor are you allowed to attempt to reverse compile, disassemble, reverse engineer or otherwise reduce to human-perceivable form all or any part of the Website Software.

You are also not allowed to license, sell, rent, lease, transfer, assign, distribute, displace, disclose, or otherwise commercially exploit, or otherwise make the Website and/or any documents on the site available to any third party other than those you have invited onto the Website as users to share your documents, who have accepted these Website Terms of Use.

You are responsible for configuring your own computer and software to access our Website software and the material on our Website. Although we try to protect our Website, we are not responsible for any viruses, bugs or similar problems and you should use your own virus protection software. We don't give any warranty that the way we deliver data to you is compatible with your software or with the way your computer is configured.

### **Do not rely on information on this Website**

The content on our Website is provided for general information only. It is not intended to amount to advice on which you should rely. You must obtain professional or specialist advice before taking, or refraining from, any action on the basis of the content on our Website.

Although we make reasonable efforts to update the information on our Website, we make no representations, warranties or guarantees, whether express or implied, that the content on our Website is accurate, complete or up to date.

### **We are not responsible for websites we link to**

Where our Website contains links to other websites and resources provided by third parties, these links are provided for your information only. Such links should not be interpreted as approval by us of those linked websites or information you may obtain from them.

We have no control over the contents of those websites or resources.

### **Our responsibility for loss or damage suffered by you**

Whether you are a consumer or a business user:

- We do not exclude or limit in any way our liability to you where it would be unlawful to do so. This includes liability for death or personal injury caused by our negligence or the negligence of our employees, agents or subcontractors and for fraud or fraudulent misrepresentation.
- Different limitations and exclusions of liability will apply to liability arising as a result of the supply of any Services to you, which will be set out in our **Customer Terms of Use**.

### **If you are a business user:**

- We exclude all implied conditions, warranties, representations or other terms that may apply to our Website or any content on it.
- We will not be liable to you for any loss or damage, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, even if foreseeable, arising under or in connection with:
  - use of, or inability to use, our Website; or
  - use of or reliance on any content displayed on our Website.
- In particular, we will not be liable for:
  - loss of profits, sales, business, or revenue;
  - business interruption;
  - loss of anticipated savings;
  - loss of business opportunity, goodwill or reputation; or
  - any indirect or consequential loss or damage.

### **If you are a consumer user:**

Please note that we only provide our Website for customers who are business users to whom we provide our Services in accordance with our **Customer Terms of Use**. If you are a consumer, please discontinue using our Website. You agree not to use our Website for any commercial or business purposes, and we have no liability to you for any loss of profit, loss of business, business interruption, or loss of business opportunity.

### **How we may use your personal information**

We will only use your personal information as set out in our **Privacy Policy**.

You are solely responsible for securing and backing up your content.

### **We are not responsible for viruses and you must not introduce them**

We do not guarantee that our Website will be secure or free from bugs or viruses.

You are responsible for configuring your information technology, computer programmes and platform to access our Website. You should use your own virus protection software.

You must not misuse our Website by knowingly introducing viruses, trojans, worms, logic bombs or other material that is malicious or technologically harmful. You must not attempt to gain unauthorised access to our Website, the server on which our Website is stored, or any server, computer or database connected to our Website. You must not attack our Website via a denial-of-service attack or a distributed denial-of service attack. By breaching this provision, you would commit a criminal offence under the Computer Misuse Act 1990. We will report any such breach to the relevant law enforcement authorities, and we will co-operate with those authorities by disclosing your identity to them. In the event of such a breach, your right to use our Website will cease immediately.

### **Proper law and jurisdiction**

These Website Terms of Use are governed by English law and we each irrevocably agree to submit all disputes arising out of or in connection with these Website Terms of Use being subject to the exclusive jurisdiction of the English courts.

### **Our trademarks are registered**

"Squiggle" and "Squiggle.me" are UK-registered trademarks of Squiggle.me Ltd. You are not permitted to use them without our approval, unless they are part of material you are using as permitted under the section "How you may use material on our Website" above.